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DOCKET NO.: USYS-0119/D245:33318

Application No.: 09/164,807

Office Action Dated: April 23, 2004

PATENT



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

William D. Castagna

Confirmation No.: 7100

Application No.: 09/164,807

Group Art Unit: 2645

Filing Date: October 1, 1998

Examiner: Gerald Gauthier

For: **METHOD FOR CUSTOMIZING INFORMATION FOR INTERACTING
WITH A VOICE MAIL SYSTEM**

EXPRESS MAIL LABEL NO: EL 999287010

DATE OF DEPOSIT: July 23, 2004

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

RECEIVED
JUL 28 2004
Technology Center 2600

REPLY PURSUANT TO 37 CFR § 1.111

In response to the Official Action dated **April 23, 2004**, reconsideration is respectfully requested in view of the amendments and/or remarks as indicated below:

- ☐ **Amendments to the Specification** begin on page of this paper.
- ☒ **Amendments to the Claims** are reflected in the listing of the claims which begins on page 2 of this paper.
- ☐ **Amendments to the Drawings** begin on page of this paper and include an attached replacement sheet.
- ☒ **Remarks** begin on page 9 of this paper.